



# RESOLUTION No. 17-083

## OF THE BOARD OF SUPERVISORS OF THE COUNTY OF NEVADA

### RESOLUTION ADOPTING THE 2017/2018 VISION, MISSION AND VALUE STATEMENTS AND CORE SERVICES DEFINITION FOR NEVADA COUNTY

WHEREAS, the Nevada County Board of Supervisors met on January 25 and 26, 2017 and reviewed the Vision, Mission and Value statements for Nevada County; and

WHEREAS, Resolution 16-080 has been reviewed and the Vision, Mission, Value Statements reaffirmed.

NOW, THEREFORE, BE IT HEREBY RESOLVED, that the Nevada County Board of Supervisors adopts the attached Vision, Mission, Value Statements and Core Services definition for guidance and use by all County staff and departments; and

BE IT FURTHER RESOLVED, the County Executive Officer is directed to use the County Vision, Mission, Value Statements for the development of the 2017/2018 Fiscal Year Budget and the management of County operations, programs and services.

FURTHER, BE IT RESOLVED, Resolution 16-080 is repealed.

PASSED AND ADOPTED by the Board of Supervisors of the County of Nevada at a regular meeting of said Board, held on the 14th day of February, 2017, by the following vote of said Board:

Ayes: Supervisors Heidi Hall, Edward Scofield, Dan Miller, Hank Weston and Richard Anderson.

Noes: None.

Absent: None.

Abstain: None.

ATTEST:

JULIE PATTERSON HUNTER  
Clerk of the Board of Supervisors

By: \_\_\_\_\_

*Julie Patterson Hunter*

*Hank Weston*  
\_\_\_\_\_  
Hank Weston, Chair

2/14/2017 cc: CEO\*  
COB  
Dept. Heads\*



# COUNTY OF NEVADA, *California*

## *Vision, Mission, and Value Statements*

### *Vision*

**We are dedicated to outstanding public service**

### *Mission*

**To work with the community to develop sound and innovative public policy, provide strong leadership and deliver excellent services in a fiscally responsible manner**

### *Value Statements*

**Customer Satisfaction** - We tailor our products to meet the unique needs of our customers, not presuming that "one size fits all." To do so, we make every effort to understand what customers need and value.

**Collaboration** - We work together across divisions, departments, agencies, and jurisdictional boundaries with cities, districts and other governments to seamlessly serve our citizens/customers. We encourage others to utilize the products and services of our peers throughout the organization.

**Open and Honest Communication** – Communication is a dynamic and ongoing process. We communicate information frequently, accurately, and succinctly. We keep our supervisor and our co-workers informed. We listen and we provide feedback. We communicate only what we know.

**Innovation** - We proactively seek new opportunities to better serve our customers, and continually improve the way we do business to improve our efficiency and quality.

**Integrity** – Our organization and its processes must be ethically grounded. We strive for the success of our organization based on mutual trust and confidence. We are a team and we work together, respecting each individual's contribution and giving credit where it's due.

**Personal Responsibility** – We strive to do our very best in our jobs at all times. We take action when action is required. We don't wait to be told. Our actions provide an example for our co-workers.

**Pride of Ownership** – We are committed to the highest quality and professional excellence in our work. We always do the best we can. We proudly take ownership of what we produce.

**Our Employees** – We provide an environment in which our employees are asked to do their very best. We provide continuous, positive feedback in the development of their skills and knowledge. We recognize good performance as part of our effort to empower our employees to do their best and seek additional responsibility.

**Our Community** - We help our community choose among our services and programs, by facilitating their understanding of which alternative best matches their values.

**Trust** – We keep our word. We don't make commitments we cannot keep. If a commitment is delayed or interrupted, we notify those affected. We don't surprise them.

**Respect and Civility** - We treat each other with mutual respect. We are civil and respectful even in disagreement. We offer criticism or feedback to others directly and in a positive manner that respects individual dignity. We welcome constructive feedback to ourselves as an opportunity for professional improvement.

*We are accountable for our Vision, Mission and Values*

*Nevada County Board of Supervisors*

*Vision, Mission and Values*

*Resolution 17-083*