

Emergency Alerts



Sign up @ MyNevadaCounty.com/CodeRed

Code Red is a high-speed mass notification system designed to notify residents in the event of an emergency. This service allows us to deliver emergency or time-sensitive messages to you via SMS/text, email, landline, cell phone, TTY, or a mobile application push. Code Red alerts will display as originating from 866-419-5000 or 855-969-4636 on your caller ID. If you missed any of the message details, you can also dial the number back to hear the complete message.

We might use Code Red in situations such as wildfires, evacuation notices, floods, boil water notices, criminal activity, and missing persons/children.

Sign Up Your Family and Roommates

It is recommended to sign up all phone numbers associated with your home address. For example, sign up your cell phone, your landline, your email, and your family members cell phones who are living at your residence so everyone receives a Code Red emergency alert during an emergency event in your neighborhood.

Add Code Red's Numbers to Your Phone

It is also recommended to add Code Red's two phone numbers (866) 419-5000 and (855) 969-4636 to your cell phone and/or landline contacts as "Code Red Emergency Alerts." This way, when you receive a phone call from either of Code Red's phone numbers during an emergency event, you will be able to recognize the call as a Code Red alert rather than easily mistaking the 866 or 855

number as a telemarketer. Make sure these numbers are excluded from your do not disturb settings by adding them to your favorites group (iOS) or with exceptions (Android.) You don't want to miss these calls.

Create a Managed Account

Residents are given the option to create a managed account, or simply review and submit their information. Creating a managed account is recommended because it will allow you access to modify your existing notification settings and contact information.

Set Your Alert Preferences (call, text, email)

Registering for Code Red alerts is 100% FREE and simple. Residents can customize their alert preferences and choose to receive alerts via phone call, TTY, SMS/text, and/or email. Receiving several methods is best.

No Guarantee — Monitor local media too

Code Red alerts only work when cell phone towers and telephone lines are working too. There is no guarantee you will receive an alert during an emergency. During Red Flag Warning Days and other cautionary days, be vigilant and monitor local media with a battery powered radio. If power is out, plug in an older style phone that does not require power. Communicate with neighbors to help stay informed.

Sign Up Questions?



211 Connecting Point is helping Nevada County residents with sign up assistance. Dial 2-1-1 to talk to someone who can help you sign up in Code Red. However, accounts set up over the phone will not be a managed account where information can be modified later.

<https://211connectingpoint.org/>

For more online emergency preparedness resources:

Nevada County Office of Emergency Services

Go to: MyNevadaCounty.com/OES

oes@co.nevada.ca.us (530) 265-1515



@NevadaCountyOES



@NevcoOES

