

For Sewer Emergencies or Odors Call:

(530) 265-1555

24 hours per day, 7 days per week

Cascade Shores Community Wastewater Project

- November 22, 2019 [Project Update Flyer](#)
- November 22, 2019 [Project Update Presentation](#)
- November 22, 2019 [Summary of Questions & Answers](#)
- Soil Evaluation and Geologic - [Soil Evaluation and Geologic Feasibility Report](#)
- December 11, 2019 [Wastewater Treatment Plant Tour Flyer & Waiver](#)

Wastewater Operations During PSPS Outages

FOR PROPERTY OWNERS WITH PRIVATE, RESIDENTIAL,

“PUMP TANK SEWER SYSTEMS “

for the Communities
of Penn Valley, Lake Wildwood, Eden
Ranch, Lake of the Pines, Darkhorse and Mountain Lake Estates

Operations of Equipment

During power outages, sewer systems that operate on **private residential pump tanks** within the communities of **Penn Valley, Lake Wildwood, Eden Ranch, Lake of the Pines and Dark Horse and Mountain Lake Estates**, will not be functional. All wastewater deposited into the tank will simply accumulate and have nowhere to go, potentially creating overflows and hazardous spills.

Water Conservation

It is imperative that during these extended power outages, residents **conserve water** usage as much as possible. This includes flushing of toilets, wastewater from sinks, tubs and showers as well as laundry and dishwashers.

Use of generators

Pump tanks will not be operational until either power is restored or unless the system has been professionally added to a whole-house, back-up generator by a **licensed electrical contractor**. It is **highly discouraged** that portable generators be used to operate pump tanks.

Alarms

Once power is restored, be prepared for alarms to go off on systems. It is not necessary to contact the Sanitation District regarding the alarm once the power has been restored unless it is in conjunction with a spill. Field technicians will be making the rounds at that time and checking on systems throughout the District.

Overflows & Spills

If an **overflow or spill occurs, please immediately contact** the Sanitation District at **(530) 265-1555**.

We ask that residents are patient during this event and once power is restored. We greatly appreciate your cooperation.

Did You Know ?

- All household plumbing (the drains from sinks, showers, toilets, etc.) are attached to a sewer lateral line.
- This line carries wastewater from the house to the County's sewer line in the road .
- Care and maintenance of the sewer lateral line and clean out from the house to the sewer lateral maintenance cleanout is the responsibility of the Property Owner.
- Periodic cleaning and inspection is essential to keep household wastewater flowing

The Do's and Don'ts to Protecting Your Sewer Lateral from Damage and Backups.

- ✓ Do have your lateral inspected and cleaned periodically by a licensed plumber. Inspect for Damage Cracks and Clogs.
- ✓ Don't pour fats, oils or grease down the drain. These substances can harden and block lines.
- ✓ Don't flush diapers or diaper wipes, personal wipes or hygiene products.
- ✓ Don't pour chemicals down the drain. Some chemicals can corrode pipes over time.
- ✓ Don't plant trees or shrubs near your sewer lateral where roots can penetrate the pipes.



HOME SEWER LATERAL MAINTENANCE GUIDE

Protecting your home from costly sewer backups



Nevada County Sanitation District

Wastewater Division

950 Maidu Ave

Nevada City, CA 95959

For 24/7 Sewer Emergencies: 530-265-1555

5 tips for Choosing a Plumber or Contractor



1. Be sure they are licensed and carry full insurance to protect your property in the event of a catastrophe



2. Ask for and check references. Longevity is not a substitute for guaranteed customer service.



3. Get more than one bid or quote. Make sure that you are asking for the same work scope from each company. Request a flat, fixed quote and know exactly what you will pay. Quotes are usually free of charge



4. Request copies of all quotes, bids and invoices for your records

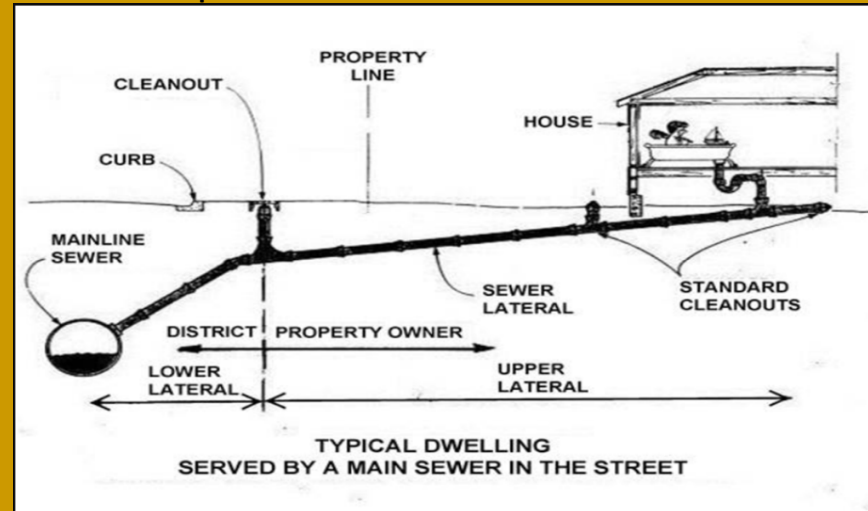


5. Ask about the company's guarantee policy and if it is a money back guarantee or limited in any way. Be certain that the guarantee is included with or written on the bid or quote.

Sewer Back Up Problem Solving 101

When a home sewer lateral line is blocked, it is the Property Owner's responsibility to determine the cause and remove the blockage to restore wastewater flow. If not already installed, it is also the Property Owner's responsibility to have a sewer lateral maintenance clean-out installed at the property line. Most licensed plumber can provide service to locate and clear the lateral, install a clean out and make necessary repairs.

Once wastewater flow is restored and it has been determined by a licensed plumber or contractor that the County's portion of the sewer lateral is blocked, then it is important to immediately contact the Nevada County Sanitation District at (530) 265-1555. As part of the County's customer service response, County staff may request a copy of the plumber's service or contractors report and complete inspection to determine the nature and cause of the problem.



IN THE CASE OF A SEWER EMERGENCY OR ODOR:

Report immediately to the Nevada County Sanitation District.

(530) 265-1555 24 hours per day. 7 days per week.

County staff will respond to inspect the sewer lines at **no cost** and advise the property owner of next steps.