

**TRANSIT SERVICES COMMISSION
WESTERN NEVADA COUNTY
AGENDA
WEDNESDAY, September 16, 2020 9:30 A.M.
VIRTUAL MEETING**

Pursuant to Governor Gavin Newsom’s Executive Order pertaining to the convening of public meetings in response to the COVID-19 pandemic, the County of Nevada hereby provides notice that it will hold its regularly scheduled meeting of the Transit Services Commission virtually via Zoom.

Place: Scheduled Zoom Virtual meeting.

Topic: Transit Services Commission Meeting

Time: Sep 16, 2020 09:30 AM Pacific Time (US and Canada)

Join Zoom Meeting

<https://zoom.us/j/99146001876?pwd=ZVIDQVUzYXZPdWtiNXBJSFg3TitkZz09>

Meeting ID: 991 4600 1876

Passcode: 480469

One tap mobile

+16699006833,,99146001876#,,,,,0#,,480469# US (San Jose)

+12532158782,,99146001876#,,,,,0#,,480469# US (Tacoma)

Meeting ID: 991 4600 1876

Passcode: 480469

Find your local number: <https://zoom.us/u/adTkbisCFM>

Public Comment: Members of the Public will not be able to comment during the meeting. Comments on items that are of interest to the public and are within the subject matter jurisdiction of the Commission, or on a particular agenda item, can be submitted using the following link <https://tinyurl.com/nctsc052020>, comments must be submitted prior to the meeting September 16, 2020, 9:30 A.M. PST. Additionally, the Public can comment by calling (530) 477-0103 x 1003 and leaving a message or emailing goldcountrystage@co.nevada.ca.us. *Comments submitted by phone or email must be received no later than September 15, 2020 at 5:00 P.M. PST*

Ann Guerra, Member-at-Large, Chair

Joe Heckel, Member-at-Large, Vice-Chair

Jan Arbuckle, Councilmember, Grass Valley City Council

Ed Scofield, Supervisor, District 2, County of Nevada

Duane Strawser, Councilmember, City of Nevada City

Sue Hoek, Supervisor, District 4, County of Nevada

REGULAR MEETING: 9:30 a.m.

STANDING ORDERS: Call the Meeting to Order.

PLEDGE OF ALLEGIANCE

1. Call to Order

2. Roll Call

3. **PUBLIC COMMENT:** ****Please see above for special COVID-19 Public Comment procedures.****

CONSENT ITEMS: These items listed are considered routine and non-controversial, and will be acted on by the Commission at one time without discussion. Any Commission member, staff member or interested party may request that an item be removed from the consent agenda for discussion.

4. **Approve Minutes of the July 22, 2020 Commission Meeting** (Pages 1 - 2)
Recommendation: Approve Meeting Minutes

ACTION ITEMS:

None

INFORMATIONAL ITEMS:

5. **Manager's Report: Oral** (Page 3)
Recommendation: Accept the report

6. **Gold Country Stage Operations Report** (Pages 4 - 14)
Recommendation: Accept the report

7. **Gold Country Lift Operations Report** (Pages 15 - 18)
Recommendation: Accept the report

9. COMMISSIONER COMMENTS AND ANNOUNCEMENTS

The next scheduled Transportation Services Commission meeting is on Wednesday November 18 2020 at 9:30 AM at the Eric Rood Administrative Center.

10. ADJOURNMENT

This agenda was posted 72 hours in advance of the meeting at the Eric Rood Administrative Center, the Town of Truckee Administrative Center, the City Hall of Grass Valley and the www.goldcountrystage.com website.

**TRANSIT SERVICES COMMISSION (TSC)
WESTERN NEVADA COUNTY**

2020 MEETING SCHEDULE

THIRD WEDNESDAY OF EVERY OTHER MONTH

All meetings begin at 8:30 a.m. unless noted otherwise

JANUARY 29, 2020	<u>Grass Valley City Hall-Council Chambers</u>
MARCH 18, 2020	<u>Nevada County</u>
MAY 20, 2020	<u>Nevada County</u>
JULY 22, 2020*(4th Weds)	<u>Nevada County</u>
SEPTEMBER 16, 2020	<u>Nevada County</u>
NOVEMBER 18, 2020	<u>Nevada County</u>

TSC meetings are held at the following locations:

Nevada County Eric Rood Center
Board of Supervisors Chambers
950 Maidu Avenue - 1st Floor,
Nevada City, CA 95959

SPECIAL MEETINGS:

As needed, for items of business as directed by the Transit Services Commission.

**COMMONLY USED ACRONYMS
TRANSIT SERVICES COMMISSION (TSC)**

ADA	Americans with Disabilities Act
ADT	Average Daily Trip
APTA	American Public Transportation Association
ARRA	American Recovery and Reinvestment Act
ARB	Air Resources Board (same agency as CARB)
ATCI-MAPCO	Accessible Transportation Coalition Initiatives/Mobility Action Plan Coalition
BOS	Board of Supervisors
CAL-ACT	California Association for Coordinated Transportation
CAL-TIP	California Transit Indemnity Pool
CALTRANS	California Department of Transportation
CARB	California Air Resources Board
CCAA	California Clean Air Act
CDBG	Community Development Block Grant
CEQA	California Environmental Quality Act
CIP	Capital Improvement Program
CMAQ	Congestion Mitigation and Air Quality
CNG	Compressed Natural Gas
GCL	Gold County Lift
GCS	Gold County Stage
CSAC	California State Association of Counties
CT	Caltrans
CTA	California Transit Association
CTAA	Community Transportation Association of America
CTC	California Transportation Commission
CTP	California Transportation Plan
CTS	Community Transit Service
CTSA	Consolidated Transportation Service Agency
CTSGP-CTAP	California Transit Security Grant Program-California Transit Assistance Fund
DBE	Disadvantaged Business Enterprise
DPW	Department of Public Works (formerly DOTS)
EIR	Environmental Impact Report
EPA	Environmental Protection Agency
ERC	Economic Resource Council
FFY	Federal Fiscal Year
FTA	Federal Transit Administration
FY	Fiscal Year
GCS	Gold Country Stage
GV	Grass Valley
ITS	Intelligent Transportation Systems
JARC	Job Access & Reverse Commute
JPA	Joint Powers Agreement
LAFCO	Local Agency Formation Commission
LCTOP	Low Carbon Transit Operations Program
LOP	Lake of the Pines
LOS	Level of Service
LTF	Local Transportation Fund
LWW	Lake Wildwood
MAP	Mobility Action Partners
MAP 21	Moving Ahead for Progress in the 21 st Century Act (Federal)
MM	Mobility Management
MOU	Memorandum of Understanding
MPO	Metropolitan Planning Organization
MTC	Metropolitan Transportation Commission

<p>COMMONLY USED ACRONYMS TRANSIT SERVICES COMMISSION (TSC)</p>
--

MUB	Multi-use building
NC	Nevada City
NCCA	Nevada County Contractors' Association
NCTC	Nevada County Transportation Commission
NEPA	National Environmental Policy Act
NSAQMD	Northern Sierra Air Quality Management District
NSJ	North San Juan
OWP	Overall Work Program
PAC	Project Advisory Committee
PCT	Placer County Transit
PCTPA	Placer County Transportation Planning Agency
PV	Penn Valley
PTMISEA	Public Transportation Modernization Improvement & Service Enhancement Act.
PUC	Public Utilities Commission
R/W	Right-of-Way
RAB	Roundabout
RCTF	Rural Counties Task Force
RDA	Redevelopment Agency
RFP	Request for Proposal
RIP	Regional Improvement Program
RPA	Rural Planning Assistance
RR	Rough & Ready
RT	Route
RTP	Regional Transportation Plan
RTPA	Regional Transportation Planning Agency
SACOG	Sacramento Area Counsel of Governments
SAFETEA-LU	Safe, Accountable, Flexible, Efficient Transportation Equity Act: A Legacy for Users
SDA	Special Development Areas
SEDD	Sierra Economic Development District
SOV	Single Occupant Vehicle
SBD	Supervising Bus Driver
SSTAC	Social Services Technical Advisory Council
STA	State Transit Assistance
STIP	State Transportation Improvement Program
TAC	Transit Citizen's Advisory Committee
TART	Tahoe Area Regional Transit
TDA	Transportation Development Act
TDP	Transit Development Plan
TE	Transportation Enhancement
TNT/TMA	Truckee-North Tahoe Transportation Management Association
TPA	Triennial Performance Audit
TRPA	Tahoe Regional Planning Agency
TSC	Transit Services Commission
TSD	Transit Services Division
TSM	Transit Services Manager
TTC	Tinloy Street Transit Center
VMT	Vehicle Miles of Travel
VSH	Vehicle Service Hour
VSM	Vehicle Service Miles

Updated 5-1-17

TRANSIT SERVICES COMMISSION

Minutes of Meeting

Wednesday, July 22, 2020

The scheduled meeting of the Transit Services Commission, Western Nevada County, pursuant to Governor Gavin Newsom's Executive Order pertaining to the convening of public meetings in response to the COVID-19 pandemic, the County of Nevada held its regularly scheduled meeting of the Transit Services Commission virtually via Zoom. The July 22, 2020 meeting of the Transit Services Commission (TSC) was opened by Chair Ann Guerra

1. Call to Order: Chair Ann Guerra called the meeting to order at 9:31 AM. Chair Ann Guerra led the Pledge of Allegiance.

2. Roll Call:

Commissioners Present:

Ann Guerra, Chair / Member-at-Large

Joe Heckel, Vice-Chair / Member-at-Large

Jan Arbuckle, Council Member, City of Grass Valley

Ed Scofield, County Representative, District 2, Nevada County Board of Supervisors

Duane Strawser, Council Member, City of Nevada City

Sue Hoek, County Representative, District 4, Nevada County Board of Supervisors

Commissioners Absent:

No Commissioners were absent

Staff Present:

Robin Van Valkenburgh, Transit Services Manager

Elizabeth Nielsen, Accounting Technician

3. Public Comment:

There were no public comments or emails sent.

CONSENT ITEMS: These items listed are considered routine and non-controversial, and will be acted on by the Commission at one time without discussion. Any Commission member, staff member or interested party may request that an item be removed from the consent agenda for discussion.

4. Approve Minutes of the May 20, 2020 Commission Meeting. (Pages 1 – 4)

Chair Ann Guerra called for a motion to approve the minutes of the May 20, 2020 Commission meeting. Commissioner Jan Arbuckle motioned to approve the minutes, Commissioner Sue Hoek seconded the motion. On a roll call vote the motion was unanimously passed.

ACTION ITEMS:

****Special Presentation of the Proposed Rebranding Concepts for the Nevada County Transit Services by the Consultant 3Fold Communications**

5. Approval of Proposed Nevada County Transit Rebranding Naming and Color Scheme (Pages 5 - 7)

Commissioner Ed Schofield motioned for the proposed name and color scheme goes to the JPA before it goes before the Board of Supervisors as an agenda information only item. The motion was seconded by Chari Ann Guerra. On a roll call vote, the motion was unanimously passed.

INFORMATIONAL ITEMS:

6. Manager’s Report (Pages 8 - 9)
The Manager’s Report was accepted.

7. Gold Country Stage Operations Report (Pages 10 - 21)
The Operations Report was accepted.

8. Gold Country Lift Operations Report (Pages 22 - 27)
The Lift Operations Report was accepted

9. COMMISSIONER COMMENTS AND ANNOUNCEMENTS

The next scheduled Transportation Services Commission meeting is on Wednesday September 16, 2020 at 9:30 AM at the Eric Rood Administrative Center, or by Zoom if COVID-19 precautions are still in place.

9. ADJOURNMENT

A motion for adjournment was made by Commissioner Jan Arbuckle, the motion was seconded by Commissioner Duane Strawser. The motion was pass unanimously. The meeting was adjourned at 10:48 AM.

Respectfully submitted by: Elizabeth Nielsen, Accounting Technician, Nevada County Public Works Department.



**COUNTY OF NEVADA
COMMUNITY DEVELOPMENT AGENCY
DEPARTMENT OF PUBLIC WORKS
TRANSIT SERVICES DIVISION
950 MAIDU AVENUE, NEVADA CITY, CA 95959-8617
(530) 477-0103 Toll Free (888) 660-7433 FAX (530) 477-7847
<http://new.nevadacounty.com>**

Sean Powers,
Community Development Agency Director

Trish Tillotson, Director of Public Works
Robin Van Valkenburgh, Transit Services Manager

**TRANSIT SERVICES COMMISSION
Information Item**

MEETING DATE: September 16, 2020

TO: Transit Services Commission

FROM: Robin Van Valkenburgh, Transit Services Manager

SUBJECT: **Manager's Report - Oral**

RECOMMENDATION: Accept the report.

Please contact me if you have any questions prior to the September 16, 2020 TSC Meeting.
TT:RVV



COUNTY OF NEVADA
COMMUNITY DEVELOPMENT AGENCY
DEPARTMENT OF PUBLIC WORKS
TRANSIT SERVICES DIVISION
950 MAIDU AVENUE, NEVADA CITY, CA 95959-8617
(530) 477-0103 Toll Free (888) 660-7433 FAX (530) 477-7847
<http://new.nevadacounty.com>

Sean Powers,
 Community Development Agency Director

Trish Tillotson, Director of Public Works
 Robin Van Valkenburgh, Transit Services Manager

TRANSIT SERVICES COMMISSION
Information Item

MEETING DATE: September 16, 2020
TO: Transit Services Commission
FROM: Robin Van Valkenburgh, Transit Services Manager
SUBJECT: **Gold Country Stage Operations Report for July - August 2020**

RECOMMENDATION: Accept the report.

BACKGROUND: Gold Country Stage (GCS) operates fixed route bus service Monday through Saturday, serving the communities of Grass Valley, Nevada City, Penn Valley, Rough and Ready, Lake Wildwood, Alta Sierra and Lake of the Pines. GCS also provides regional bus service to Auburn Monday through Friday, providing connections to Placer County Transit, Auburn Transit and Amtrak. The following performance metrics are captured and reported on a monthly basis.

System Performance Snapshot

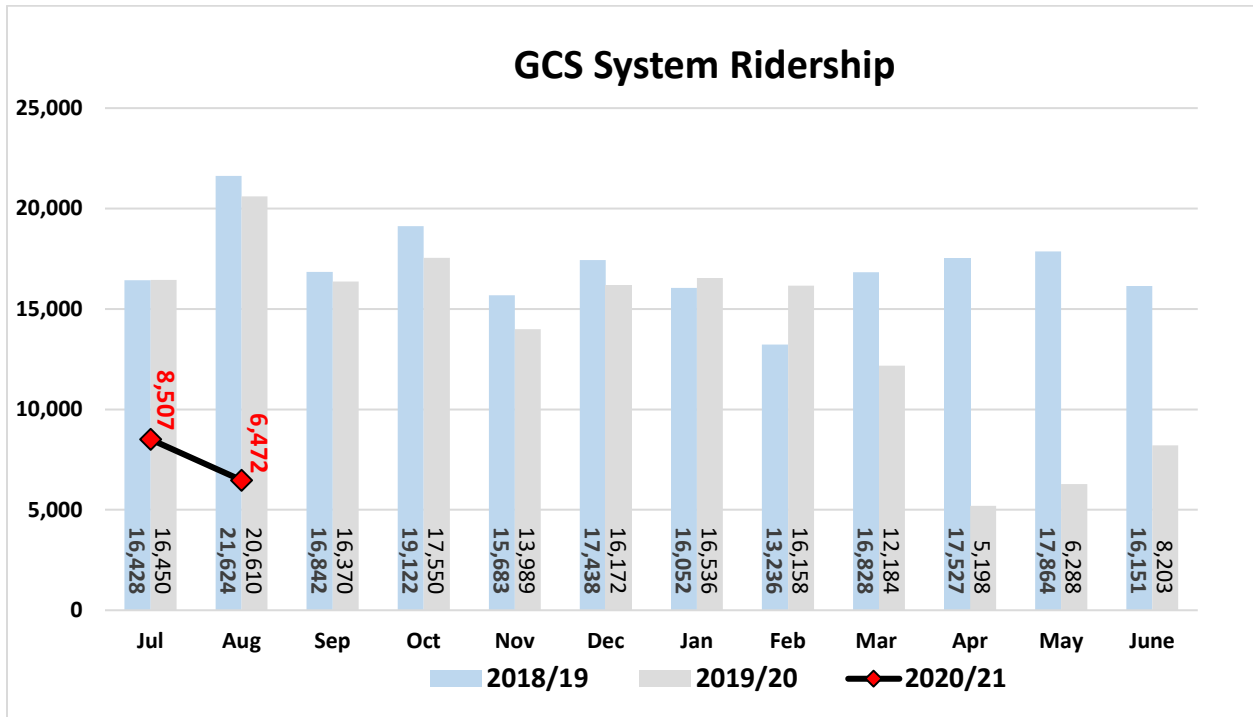
July: Ridership 8,507 – 48.3%	August: Ridership 6,472 – 68.6%
Farebox 8.5 % +12%	Farebox 5.4 % - 58%
On-time Performance: 79.6 %	On-time Performance: 75.5%

In response to the COVID-19 pandemic, the following actions were taken.

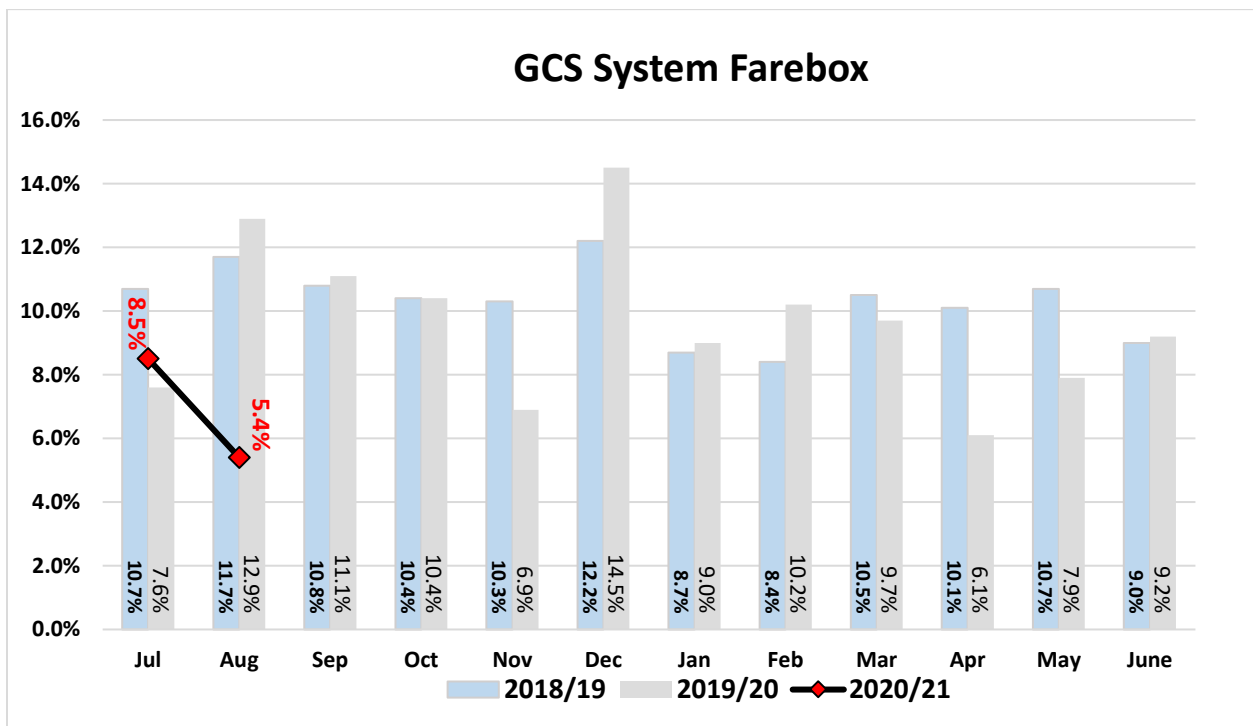
- March 12, 2020: Staff implemented nightly sanitizing of all buses.
- March 18, 2020: Gold Country Stage and Gold Country Lift implement free fares through April 30, 2020. This is made possible through the use of Low Carbon Transit Operations Program (LCTOP) grant funds.
- April 1, 2020: Due to severe reduction in ridership and to accommodate recommended social distancing and shelter-in-place protocols, GCS and GCL implement reduced schedule service based on regular Saturday service schedules.
- April 22, 2020: In an effort to meet potential service demand for seniors sequestered during COVID-19, Gold Country Lift begins offering On-demand Senior (65+) Dial-a-Ride service within the current ADA paratransit service area.
- April 27, 2020: Gold Country Stage and Gold Country Lift extend free fares through May 31, 2020.
- May 26, 2020: Gold Country Stage and Gold Country Lift extend free fares through June 30, 2020.

- June 26, 2020: Gold Country Stage and Gold Country Lift extend free fares through July 31, 2020.
- August 1, 2020: Gold Country Stage began charging regular fares.

Ridership



Farebox



As noted above in the system performance snapshot and graphics, GCS has experienced severe ridership loss due to the COVID-19 pandemic. With the initiation of phased reopening in June we

see the beginning of an increase in ridership and a corresponding increase in farebox recovery rate. This increase continued into July, but unfortunately ceased in August with ridership and farebox rates both falling. This may be due to multiple factors including: extreme heat and the reintroduction of regular fare payment.

Year-to-Date

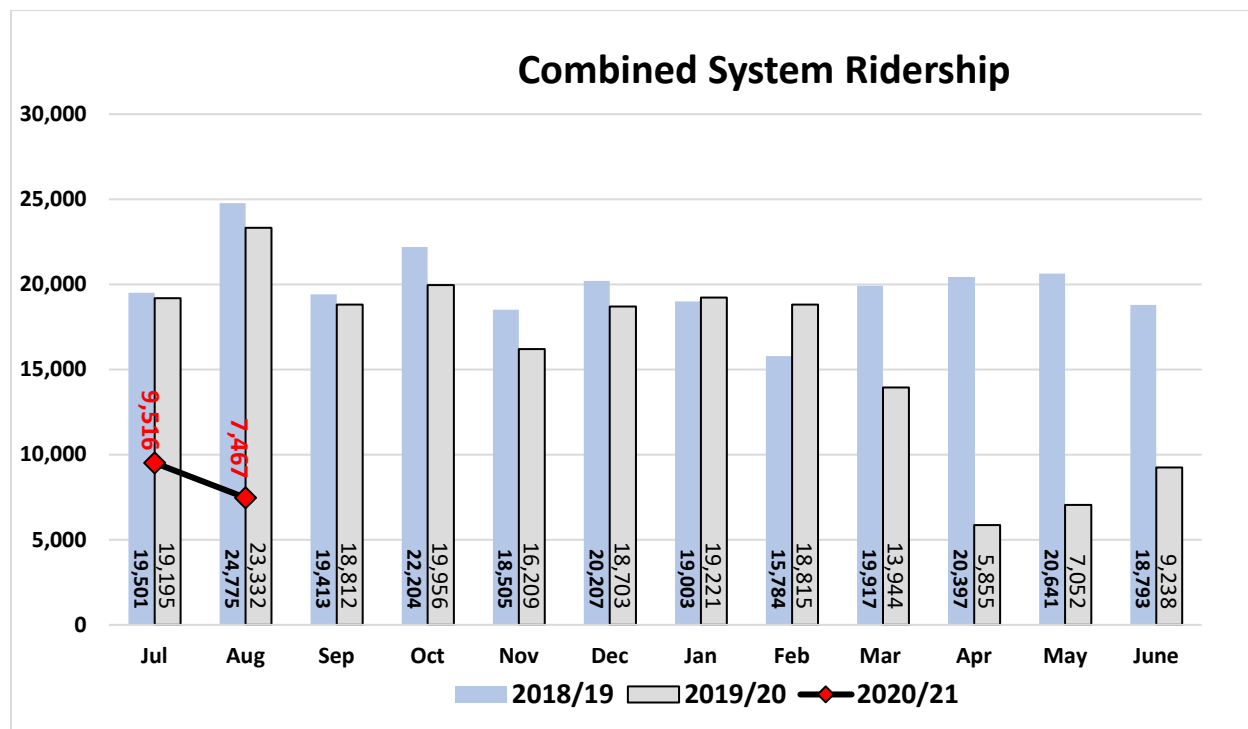
Overall Gold Country Stage ridership shows a decrease of 60 percent (14,979 in FY20/21 v 37,060 in FY19/20) when compared to the same time in prior year.

Overall year-to-date the Farebox Recovery Rate (FRR) is 7.1 percent, which is 31.6 percent lower than prior year (10.3 percent FY19/20).

Combined Services (GCS and GCL)

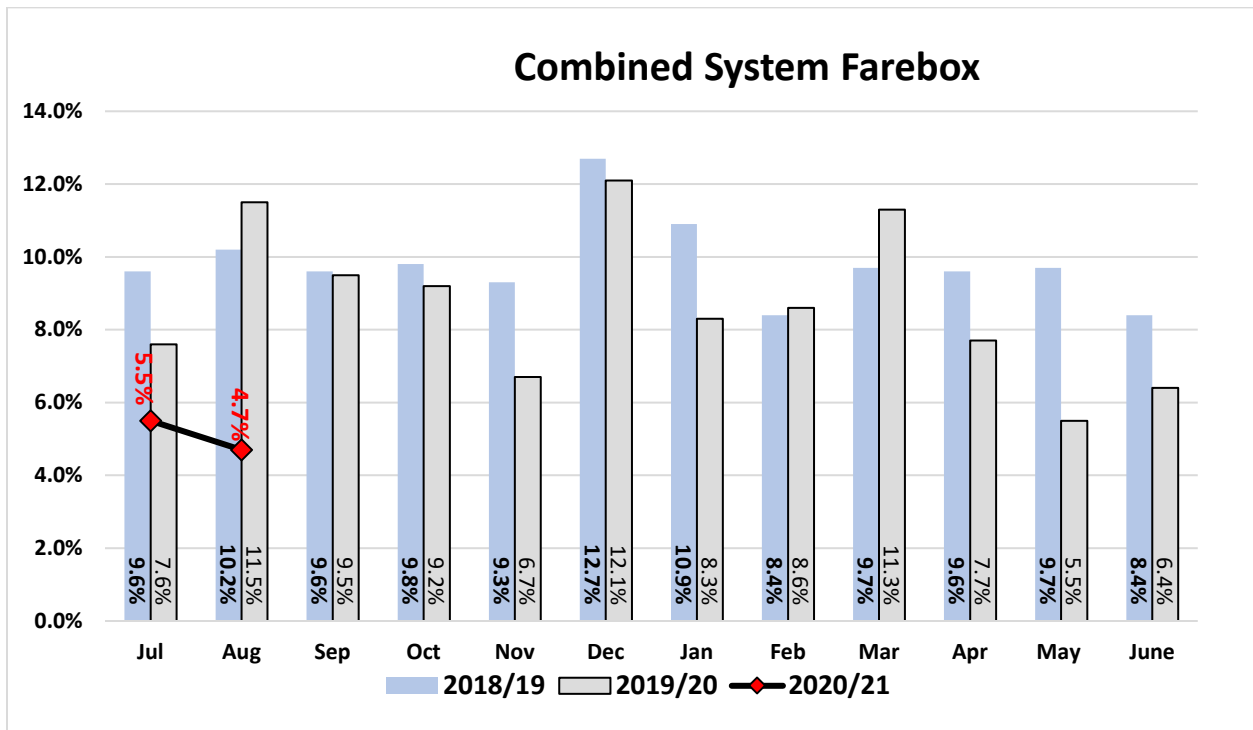
The following graphics provide an overview of the GCS and Gold Country Lift Monthly Operations Reports, combining operational data and fare box from both entities. Overall total system ridership is down 60 percent when compared to prior year (FY19/20 16,983 vs. FY19/20 42,527). This decrease is consistent with the ridership loss seen due to the effects of COVID-19 mitigation efforts.

Ridership



The combined system Farebox Recovery Rate (FRR) is 5.2 percent year-to-date, which is approximately a 46 percent decrease from prior year (FY19/20 9.6 percent).

Farebox



Please contact me if you have any questions prior to the September 16, 2020 TSC Meeting.
TT:RVV

**GOLD COUNTRY STAGE
MONTHLY OPERATIONS REPORT**

JULY 2020

Monday - Saturday Weekdays 23

26 Service Days Sats 3

\$5,976.00

Trippler Full Days 0
Trippler Days 0
Min 0

COVID-19 Schedule

PASSENGER BOARDINGS	Route 1	Route 3.2/AS*	Route 4	Route 5**	Route 6	Route 7	Trippler		Total
Regular Cash-LCTOP Free Fares Only	3,063	2,056	2,517	419	452	0	0		8,507
Discount Cash									0
Free (Under 6)									0
Golden Ticket (80+)									0
Daily Pass									0
Monthly Pass									0
Transfer									0
One Ride Tickets									0
Total Boardings	3,063	2,056	2,517	419	452	0	0		8,507
	36%	24%	30%	5%	5%	0%	0%		100%
OPERATING DATA									
Revenue Vehicle Service Hours (VSH)	279.50	260.00	260.00	138.00	91.00	0	0.00		1,028.5
Total Vehicle Service Hours	291.20	267.28	267.28	144.44	98.28	0.00	0.00		1,068.5
Revenue Vehicle Service Miles (VSM)	3,369.6	3,910.4	3,390.4	4,800.3	2,262.0	0.0	0.00		17,732.7
Total Vehicle Service Miles	3,681.6	4,118.4	3,598.4	4,984.3	2,470.0	0.0	0.00		18,852.7
Marginal Operating Cost - VSH (\$83.07)	\$23,218	\$21,598	\$21,598	\$11,464	\$7,559	\$0	\$0		\$85,437
Marginal Operating Cost - VSM (\$1.92)	\$6,470	\$7,508	\$6,510	\$9,217	\$4,343	\$0	\$0		\$34,047
Marginal Operating Cost	\$29,688	\$29,106	\$28,108	\$14,704	\$11,902	\$0	\$0		\$113,508
Total Allocated Cost	\$39,715	\$37,872	\$36,874	\$19,787	\$15,761	\$0	\$0		\$150,009
Fare Revenue --ACTUALS	\$4,594.50	\$3,084.00	\$3,775.50	\$628.50	\$678	\$0	\$0		\$12,761
Net Marginal Operating Subsidy	\$25,093	\$26,022	\$24,332	\$14,076	\$11,224	\$0	\$0		\$100,748
Total Institutional Pass Sales									\$0
Total M. U. B. Sales									\$0
PERFORMANCE INDICATORS									
Marginal Operating Cost/VSH	\$106.22	\$111.95	\$108.11	\$106.55	\$130.80	\$0.00	\$0.00		\$83.07
Marginal Operating Cost/VSM	\$8.81	\$7.44	\$8.29	\$3.06	\$5.26	\$0.00	\$0.00		\$79.96
Marginal Subsidy/Passenger	\$9.69	\$14.16	\$11.17	\$35.09	\$26.33	\$0.00	\$0.00		\$17.63
Revenue/Passenger	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50	\$0.00	\$0.00		\$13.34
Passengers/VSH	10.96	7.91	9.68	3.04	4.97	0.00	0.00		8.27
Passengers/VSM	10.52	7.69	9.42	2.90	4.60	0.00	0.00		7.96
Total Allocated Farebox Ratio	11.6%	8.1%	10.2%	3.2%	4.3%	0.0%	0.0%		8.5%

*Route A/S (Alta Sierra) runs only on Saturdays & COVID-19 Schedule

***Route 5 allocated costs less revenue from Placer County contract

Rt 7 and Trippler did not run in July

**Routes 5 & 7 do not run on Saturdays

**GOLD COUNTRY STAGE
MONTHLY OPERATIONS REPORT**

August 2020

Monday - Saturday

Mon-Fri 21

26 Service Days

Sat 5

\$5,976.00

Trippler Full Days Trippler Days Min

COVID-19 Schedule

0 0 0

PASSENGER BOARDINGS	Route 1	Route 3.2/AS*	Route 4	Route 5**	Route 6	Route 7	Trippler		Total
Regular Cash	764	360	320	235	224				1,903
Discount Cash	359	159	283	63	71				935
Free (Under 6)	41	147	72	0	12				272
Golden Ticket (80 +)	9	14	4	0	3				30
Daily Pass	235	148	256	10	23				672
Monthly Pass	406	602	913	5	33				1,959
Transfer	137	175	130	47	39				528
One Ride Tickets	71	32	54	9	7				173
Total Boardings	2,022	1,637	2,032	369	412	0	0		6,472
	31%	25%	31%	6%	6%	0%	0%		100%
OPERATING DATA									
Revenue Vehicle Service Hours (VSH)	279.50	260.00	260.00	126.00	91.00	0	0.00		1,016.5
Total Vehicle Service Hours	291.20	267.28	267.28	131.88	98.28	0.00	0.00		1,055.9
Revenue Vehicle Service Miles (VSM)	3,369.6	3,910.4	3,390.4	4,382.9	2,262.0	0.0	0.00		17,315.3
Total Vehicle Service Miles	3,681.6	4,118.4	3,598.4	4,550.9	2,470.0	0.0	0.00		18,419.3
Marginal Operating Cost - VSH (\$83.07)	\$23,218	\$21,598	\$21,598	\$10,467	\$7,559	\$0	\$0		\$84,441
Marginal Operating Cost - VSM (\$1.92)	\$6,470	\$7,508	\$6,510	\$8,415	\$4,343	\$0	\$0		\$33,245
Marginal Operating Cost	\$29,688	\$29,106	\$28,108	\$12,906	\$11,902	\$0	\$0		\$111,710
Total Allocated Cost	\$39,715	\$37,872	\$36,874	\$23,523	\$15,761	\$0	\$0		\$153,744
Fare Revenue --ACTUALS	\$2,586	\$2,094	\$2,599	\$472	\$527	\$0	\$0		\$8,278
Net Marginal Operating Subsidy	\$27,102	\$27,012	\$25,509	\$12,434	\$11,375	\$0	\$0		\$103,433
Total Institutional Pass Sales									\$0
Total M. U. B. Sales									\$0
PERFORMANCE INDICATORS									
Marginal Operating Cost/VSH	\$106.22	\$111.95	\$108.11	\$102.43	\$130.80	\$0.00	\$0.00	\$0.00	\$83.07
Marginal Operating Cost/VSM	\$8.81	\$7.44	\$8.29	\$2.94	\$5.26	\$0.00	\$0.00	\$0.00	\$79.97
Marginal Subsidy/Passenger	\$14.68	\$17.78	\$13.83	\$34.98	\$28.89	\$0.00	\$0.00	\$0.00	\$23.76
Revenue/Passenger	\$1.28	\$1.28	\$1.28	\$1.28	\$1.28	\$0.00	\$0.00	\$0.00	\$17.26
Passengers/VSH	7.23	6.30	7.82	2.93	4.53	0.00	0.00	0.00	6.37
Passengers/VSM	6.94	6.12	7.60	2.80	4.19	0.00	0.00	0.00	6.13
Total Allocated Farebox Ratio	6.5%	5.5%	7.0%	2.0%	3.3%	0.0%	0.0%	0.0%	5.4%

*Route A/S (Alta Sierra) runs only on Saturdays & COVID-19 Schedule

***Route 5 allocated costs less revenue from Placer County contract

Rt 7 and Trippler did not run in July

**Routes 5 & 7 do not run on Saturdays

GOLD COUNTRY STAGE

**MONTHLY OPERATIONS REPORT
SYSTEMWIDE DATA**

July 2020

July 2020 26 Service Days

Monday - Saturday

COVID-19 Schedule	JUL 2020	JUL 2019	% CHANGE	YTD FY 2020-21	YTD FY 2019-20	% CHANGE
PASSENGER BOARDINGS	26 service days	26 service days		26 service days	26 service days	
Regular Cash -Free Fares Only	8,507	5,330	59.61%	8,507	5,330	59.61%
Discount Cash	0	1,610	-100.00%	0	1,610	-100.00%
Free (Under 6)	0	812	-100.00%	0	812	-100.00%
Golden Ticket (80+)	0	0	#DIV/0!	0	0	#DIV/0!
Daily Pass	0	2,098	-100.00%	0	2,098	-100.00%
Monthly Pass	0	5,259	-100.00%	0	5,259	-100.00%
Transfer	0	954	-100.00%	0	954	-100.00%
One Ride Tickets	0	387	-100.00%	0	387	-100.00%
Total Boardings	8,507	16,450	-48.29%	8,507	16,450	-48.29%
OPERATING DATA						
Revenue Vehicle Service Hours (VSH)	1,028.5	1,685.1	-38.97%	1,028.5	1,685.1	-38.97%
Revenue Vehicle Service Miles (VSM)	17,732.7	28,856.0	-38.55%	17,732.7	28,856.0	-38.55%
Marginal Operating Cost	\$113,508	\$180,714	-37.19%	\$113,508	\$180,714	-37.19%
Total Allocated Operating Cost	\$150,009	\$214,234	-29.98%	\$150,009	\$214,234	-29.98%
Fare Revenue	\$12,761	\$16,193	-21.19%	\$12,761	\$16,193	-21.19%
Net Operating Cost	\$137,248	\$198,041	-30.70%	\$137,248	\$198,041	-30.70%
PERFORMANCE INDICATORS						
Marginal Cost Factor/VSH	\$110.36	\$107.24	2.91%	\$110.36	\$107.24	2.91%
Marginal Cost Factor/VSM	\$6.40	\$6.26	2.21%	\$6.40	\$6.26	2.21%
Fixed Cost Factor/VSH	\$41.89	\$26.15	60.16%	\$41.89	\$26.15	60.16%
Total Allocated Operating Cost/VSH	\$145.85	\$127.13	14.72%	\$145.85	\$127.13	14.72%
Total Allocated Operating Cost/VSM	\$8.46	\$7.42	13.94%	\$8.46	\$7.42	13.94%
Net Cost/Passenger	\$16.13	\$12.04	34.01%	\$16.13	\$12.04	34.01%
Revenue/Passenger	\$1.50	\$0.98	52.39%	\$1.50	\$0.98	52.39%
Passengers/VSH	8.27	9.76	-15.27%	8.27	9.76	-15.27%
Passengers/VSM	0.48	0.57	-15.85%	0.48	0.57	-15.85%
Farebox Recovery Ratio	8.5%	7.6%	12.55%	8.5%	7.6%	12.55%

GOLD COUNTRY STAGE

MONTHLY OPERATIONS REPORT SYSTEMWIDE DATA

August 2020 26 Service Days

August 2020

Monday - Saturday	AUG	AUG		YTD	YTD	
COVID-19 Schedule	2020	2019	% CHANGE	FY 2020-21	FY 2019-20	% CHANGE
PASSENGER BOARDINGS	26 service days	27 service days		52 service days	53 service days	
Regular Cash	1,903	8,933	-78.7%	10,410	14,263	-27.0%
Discount Cash	935	2,200	-57.5%	935	3,810	-75.5%
Free (Under 6)	272	805	-66.2%	272	1,617	-83.2%
Golden Ticket (80+)	30	0	#DIV/0!	30	0	#DIV/0!
Daily Pass	672	2,179	-69.2%	672	4,277	-84.3%
Monthly Pass	1,959	5,126	-61.8%	1,959	10,385	-81.1%
Transfer	528	967	-45.4%	528	1,921	-72.5%
One Ride Tickets & Coupons	173	400	-56.8%	173	787	-78.0%
Total Boardings	6,472	20,610	-68.6%	14,979	37,060	-59.6%
OPERATING DATA						
Revenue Vehicle Service Hours (VSH)	1,016.5	1,812.1	-43.90%	2,045	3,497	-41.52%
Revenue Vehicle Service Miles (VSM)	17,315.3	30,685	-43.57%	35,048	59,541	-41.14%
Marginal Operating Cost	\$117,686	\$193,743	-39.26%	\$231,194	\$374,457	-38.26%
Total Allocated Operating Cost	\$147,768	\$230,238	-35.82%	\$297,777	\$444,471	-33.00%
Fare Revenue	\$8,278	\$29,706	-72.13%	\$21,039	\$45,899	-54.16%
Net Operating Cost	\$ 139,490	\$ 200,532	-30%	\$ 276,738	\$ 398,572	-31%
PERFORMANCE INDICATORS						
Marginal Cost Factor/VSH	\$115.78	\$106.92	8.29%	\$113.05	\$107.07	5.59%
Marginal Cost Factor/VSM	\$6.80	\$6.31	7.65%	\$8.50	\$7.46	13.81%
Fixed Cost Factor/VSH	\$30.96	\$26.45	17.05%	\$41.05	\$27.49	49.37%
Total Allocated Operating Cost/VSH	\$139.94	\$127.06	10.14%	\$145.61	\$127.09	14.57%
Total Allocated Operating Cost/VSM	\$8.02	\$7.50	6.92%	\$8.50	\$7.46	13.81%
Net Cost/Passenger	\$21.55	\$9.73	121.51%	\$18.48	\$10.75	71.78%
Revenue/Passenger	1.28	1.44	-11.26%	1.40	1.24	13.41%
Passengers/VSH	6.37	11.37	-44.02%	7.32	10.60	-30.88%
Passengers/VSM	0.37	0.67	-44.35%	0.43	0.62	-31.34%
Farebox Recovery Ratio	5.6%	12.9%	-56.6%	7.1%	10.3%	-31.6%

September 16, 2020

GCS & GCL COMBINED SERVICES
MONTHLY OPERATIONS REPORT - 2020-21

July 2020

Monday - Saturday Weekdays 23
 26 Service Days Sats 3 \$5,976.00 Full Day 0 Min Day 0
COVID-19 Schedule

	Route 1	Route 3.2/AS*	Route 4	Route 5**	Route 6	Route 7	Trippler	Paratransit	Fair	Pass	Total
PASSENGER BOARDINGS											
Regular Cash-LCTOP Free Fares Only	3,063	2,056	2,517	419	452	0	0				8,507
Discount Cash											0
Free (Under 6)											0
Golden Ticket (80+)											0
Daily Pass											0
Monthly Pass											0
Transfer											0
One Ride Tickets											0
Total Boardings	3,063	2,056	2,517	419	452	0	0	949			9,456
	32.4%	21.7%	26.6%	4.4%	4.8%	0.0%	0.0%	10.0%			100.0%
OPERATING DATA											
Revenue Vehicle Service Hours (VSH)	279.50	260.00	260.00	138.00	91.00	146.51	0.00	492.25			1,667.3
Total Vehicle Service Hours	291.20	267.28	267.28	144.44	98.28	152.95	0.00	575.89			
Revenue Vehicle Service Miles (VSM)	3,369.6	3,910.4	3,390.4	4,800.3	2,262.0	3,910.0	0.00	5,705.0			27,347.7
Total Vehicle Service Miles	3,681.6	4,118.4	3,598.4	4,984.3	2,470.0	4,094.0	0.00	6,389.0			
Operating Cost - VSH (\$83.07)	\$23,218	\$21,598	\$21,598	\$11,464	\$7,559	\$12,706	\$0				\$98,143
Operating Cost - VSM (\$1.92)	\$6,470	\$7,508	\$6,510	\$9,217	\$4,343	\$7,507	\$0				\$41,554
Marginal Operating Cost (Revenue)	\$29,688	\$29,106	\$28,108	\$14,704	\$11,902	\$20,213	\$0				\$133,721
Total Allocated Operating Cost (Total)***	\$39,715	\$37,872	\$36,874	\$25,763	\$15,761	\$25,008	\$0	\$103,190			\$284,182
Fare Revenue --ACTUALS	\$4,594.50	\$3,084.00	\$3,775.50	\$628.50	\$678	\$0	\$0	\$2,969			\$15,730
Total Institutional & MUB Pass Sales										\$0	
Net Marginal Operating Subsidy	\$25,093	\$26,022	\$24,332	\$14,076	\$11,224	\$20,213	\$0	\$0	\$0		\$120,961
PERFORMANCE INDICATORS											
Marginal Operating Cost/VSH	\$106.22	\$111.95	\$108.11	\$106.55	\$130.80	\$137.96	\$0.00	\$0.00			\$80.20
Marginal Operating Cost/VSM	\$8.81	\$7.44	\$8.29	\$3.06	\$5.26	\$5.17	\$0.00	\$0.00			\$4.89
Marginal Subsidy/Passenger	\$9.69	\$14.16	\$11.17	\$35.09	\$26.33	\$0.00	\$0.00	\$0.00			\$12.79
Revenue/Passenger	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50	\$0.00	\$0.00	\$3.13			\$1.66
Passengers/VSH	10.96	7.91	9.68	3.04	4.97	0.00	0.00	1.93			5.67
Passengers/VSM	10.52	7.69	9.42	2.90	4.60	0.00	0.00	0.17			0.35
Total Allocated Farebox Ratio	11.6%	8.1%	10.2%	2.4%	4.3%	0.0%	0.0%	2.9%			5.5%

*Route A/S (Alta Sierra) runs only on Saturdays
 **Routes 5, 7 & Trippler do not run on Saturdays
 ***Route 5 allocated costs less revenue from Placer County contract

GCS & GCL COMBINED SERVICES
MONTHLY OPERATIONS REPORT - 2020-21

August 2020

Monday - Saturday Weekdays 21
 26 Service Days Sats 5 \$5,976.00 Full Day 0 Min Day 0
COVID-19 Schedule

	Route 1	Route 3.2/AS*	Route 4	Route 5**	Route 6	Route 7	Tripper	Paratransit	Fair		Total
PASSENGER BOARDINGS											
Regular Cash	764	360	320	235	224	0	0		0		1,903
Discount Cash	359	159	283	63	71	0	0				935
Free (Under 6)	41	147	72	0	12	0	0				272
Golden Ticket (80+)	9	14	4	0	3	0	0				30
Daily Pass	235	148	256	10	23	0	0				672
Monthly Pass	406	602	913	5	33	0	0				1,959
Transfer	137	175	130	47	39	0	0				528
One Ride Tickets	71	32	54	9	7	0	0				173
Total Boardings	2,022	1,637	2,032	369	412	0	0	995	0		7,467
OPERATING DATA											
Revenue Vehicle Service Hours (VSH)	279.50	260.00	260.00	126.00	91.00	0.00	0.00	497.97	0.00		1,514.5
Total Vehicle Service Hours	291.20	267.28	267.28	131.88	98.28	0.00	0.00	599.94			
Revenue Vehicle Service Miles (VSM)	3,369.6	3,910.4	3,390.4	4,382.9	2,262.0	0.0	0.0	5,593.0	0.0		22,908.3
Total Vehicle Service Miles	3,681.6	4,118.4	3,598.4	4,550.9	2,470.0	0.0	0.0	6,338.0			
Operating Cost - VSH (\$83.07)	\$23,218	\$21,598	\$21,598	\$10,467	\$7,559	\$0	\$0		\$0		\$84,441
Operating Cost - VSM (\$1.92)	\$6,470	\$7,508	\$6,510	\$8,415	\$4,343	\$0	\$0		\$0		\$33,245
Marginal Operating Cost (Revenue)	\$29,688	\$29,106	\$28,108	\$12,906	\$11,902	\$0	\$0		\$0		\$111,710
Total Allocated Operating Cost (Total)***	\$39,715	\$37,872	\$36,874	\$23,523	\$15,761	\$0	\$0	\$84,041	\$0		\$237,786
Fare Revenue - ACTUALS	\$2,777.06	\$1,698.61	\$2,016.02	\$865.56	\$920.28	\$0.00	\$0.00	\$2,949.00	\$0.00		\$11,227
Total Institutional & MUB Pass Sales										\$3,698	
Net Marginal Operating Subsidy	\$26,911	\$27,408	\$26,092	\$12,040	\$10,982	\$0	\$0	\$0	\$0		\$103,433
PERFORMANCE INDICATORS											
Marginal Operating Cost/VSH	\$106.22	\$111.95	\$108.11	\$102.43	\$130.80	\$0.00	\$0.00	\$0.00	\$0.00		\$73.76
Marginal Operating Cost/VSM	\$8.81	\$7.44	\$8.29	\$2.94	\$5.26	\$0.00	\$0.00	\$0.00	\$0.00		\$4.88
Marginal Subsidy/Passenger	\$14.68	\$17.78	\$13.83	\$34.98	\$28.89	\$0.00	\$0.00	\$0.00	\$0.00		\$13.85
Revenue/Passenger	\$1.37	\$1.04	\$0.99	\$2.35	\$2.23	\$0.00	\$0.00	\$2.96	\$0.00		\$1.50
Passengers/VSH	7.23	6.30	7.82	2.93	4.53	0.00	0.00	2.00	0.00		4.93
Passengers/VSM	6.94	6.12	7.60	2.80	4.19	0.00	0.00	1.66	0.00		0.33
Total Allocated Farebox Ratio	7.0%	4.5%	5.5%	3.7%	5.8%	0.0%	0.0%	3.5%	0.0%		4.7%

*Route A/S (Alta Sierra) runs only on Saturdays & COVID-19 Schedule

**Routes 5, 7 & Tripper do not run on Saturday

***Route 5 allocated costs less revenue from Placer County contract

Year to Date: Jul 2020 -- Jun 2021

PASSENGER BOARDINGS	Route 1	Route 3.2/AS*	Route 4	Route 5**	Route 6	Route 7	Trippler		Total
Regular Cash-LCTOP Free Fares Only	3,827	2,416	2,837	654	676	0	0		10,410
Discount Cash	359	159	283	63	71	0	0		935
Free (Under 6)	41	147	72	0	12	0	0		272
Golden Ticket (80+)	9	14	4	0	3	0	0		30
Daily Pass	235	148	256	10	23	0	0		672
Monthly Pass	406	602	913	5	33	0	0		1,959
Transfer	137	175	130	47	39	0	0		528
One Ride Tickets	71	32	54	9	7	0	0		173
Total Boardings	5,085	3,693	4,549	788	864	0	0		14,979
	34%	25%	30%	5%	6%	0%	0%		100%
OPERATING DATA									
Revenue Vehicle Service Hours (VSH)	559.00	520.00	520.00	264.00	182.00	0.00	0.00		2,045.0
Total Vehicle Service Hours	582.40	534.56	534.56	276.32	196.56	0.00	0.00		2,124.4
Revenue Vehicle Service Miles (VSM)	6,739.20	7,820.80	6,780.80	9,183.24	4,524.00	0.00	0.00		\$35,048
Total Vehicle Service Miles	7,363.20	8,236.80	7,196.80	9,535.24	4,940.00	0.00	0.00		\$37,272
Marginal Operating Cost - VSH (\$83.07)	\$ 46,436	\$ 43,196	\$ 43,196	\$ 21,930	\$ 15,119	\$ -	\$ -		\$169,878
Marginal Operating Cost - VSM (\$1.92)	\$ 12,939	\$ 15,016	\$ 13,019	\$ 17,632	\$ 8,686	\$ -	\$ -		\$67,292
Marginal Operating Cost	\$ 59,375	\$ 58,212	\$ 56,216	\$ 27,610	\$ 23,805	\$ -	\$ -		\$225,218
Total Allocated Cost	\$ 79,430	\$ 75,744	\$ 73,747	\$ 37,334	\$ 31,521	\$ -	\$ -		\$297,777
Fare Revenue --ACTUALS	\$ 7,181	\$ 5,178	\$ 6,374	\$ 1,100	\$ 1,205	\$ -	\$ -		\$21,038
Net Marginal Operating Subsidy	\$ 52,195	\$ 53,035	\$ 49,841	\$ 26,510	\$ 22,600	\$ -	\$ -		\$204,180
Total Institutional Pass Sales								\$ 1	
Total M. U. B. Sales								\$ 1	
PERFORMANCE INDICATORS									
Marginal Operating Cost/VSH	\$106.22	\$111.95	\$108.11	\$104.58	\$130.80	\$0.00	\$0.00		\$83.07
Marginal Operating Cost/VSM	\$8.81	\$7.44	\$8.29	\$3.01	\$5.26	\$0.00	\$0.00		\$79.97
Marginal Subsidy/Passenger	\$11.68	\$15.76	\$12.36	\$35.04	\$27.55	\$0.00	\$0.00		\$19.88
Revenue/Passenger	\$1.41	\$1.40	\$1.40	\$1.40	\$1.39	\$0.00	\$0.00		\$15.04
Passengers/VSH	9.10	7.10	8.75	2.98	4.75	0.00	0.00		7.32
Passengers/VSM	8.73	6.91	8.51	2.85	4.40	0.00	0.00		7.05
Total Allocated Farebox Recovery Ratio	9.0%	6.8%	8.6%	2.9%	3.8%	0.0%	0.0%		7.1%

**Routes 5 & 7 do not run on Saturdays

**Route 5 allocated costs less revenue from Placer County contract



**COUNTY OF NEVADA
COMMUNITY DEVELOPMENT AGENCY
DEPARTMENT OF PUBLIC WORKS
TRANSIT SERVICES DIVISION**

950 MAIDU AVENUE, NEVADA CITY, CA 95959-8617
(530) 477-0103 Toll Free (888) 660-7433 FAX (530) 477-7847
<http://new.nevadacounty.com>

Sean Powers,
Community Development Agency Director

Trish Tillotson, Director of Public Works
Robin Van Valkenburgh, Transit Services Manager

**TRANSIT SERVICES COMMISSION
Information Item**

MEETING DATE: September 16, 2020

TO: Transit Services Commission

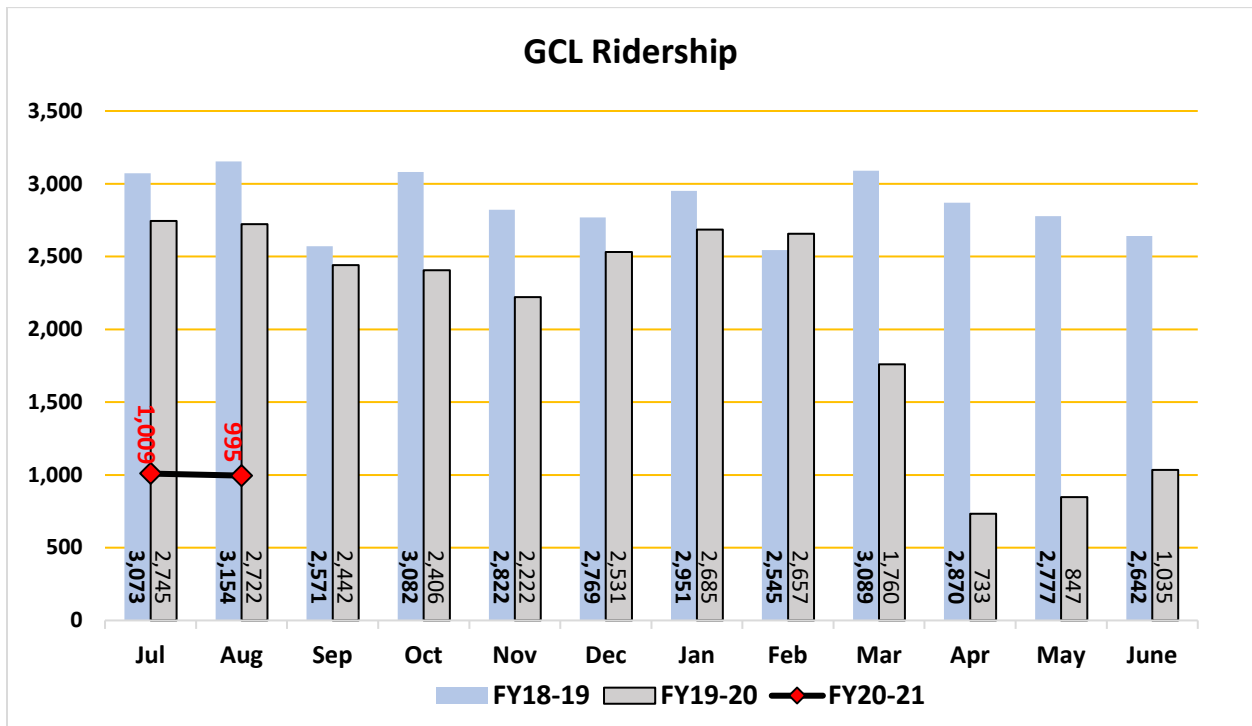
FROM: Robin Van Valkenburgh, Transit Services Manager

SUBJECT: Gold Country Lift Operations Report for July - August 2020

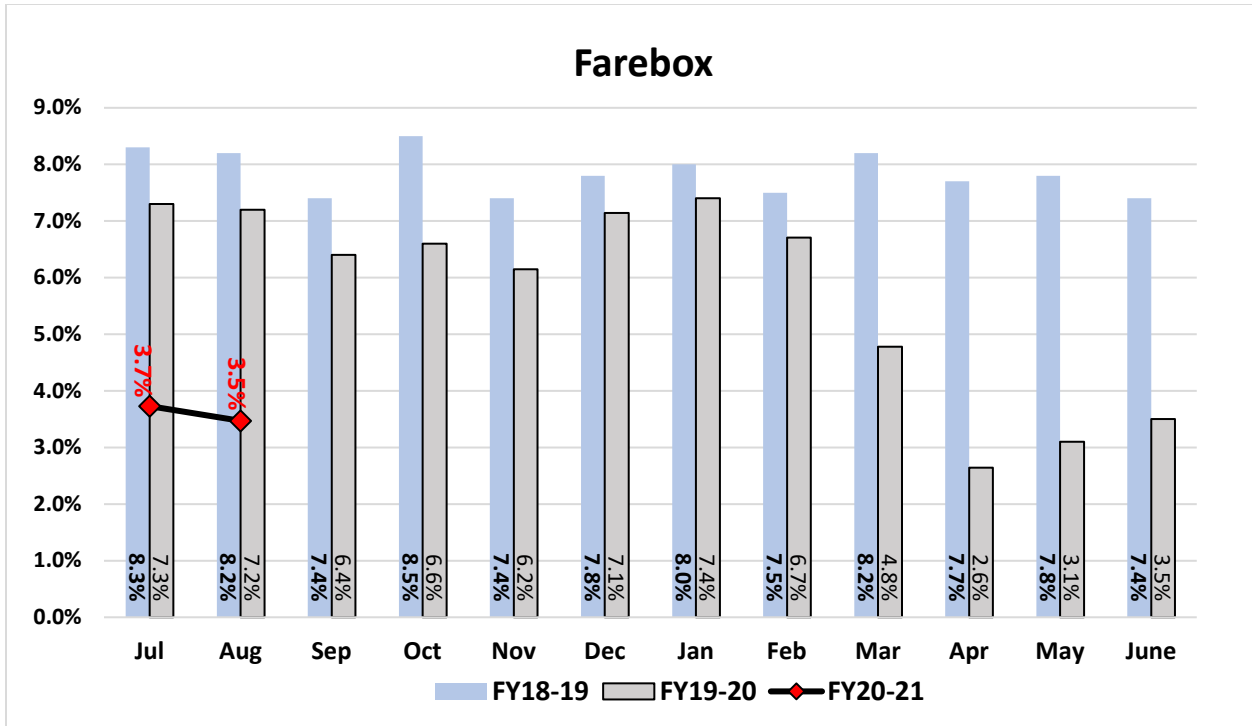
RECOMMENDATION: Accept the report.

BACKGROUND: Gold Country Lift (GCL) operates Americans with Disabilities Act (ADA) paratransit service Monday through Saturday, serving the communities of Grass Valley, Nevada City, Penn Valley, Rough and Ready, Lake Wildwood and Alta Sierra. The following performance metrics are captured and reported on a monthly basis.

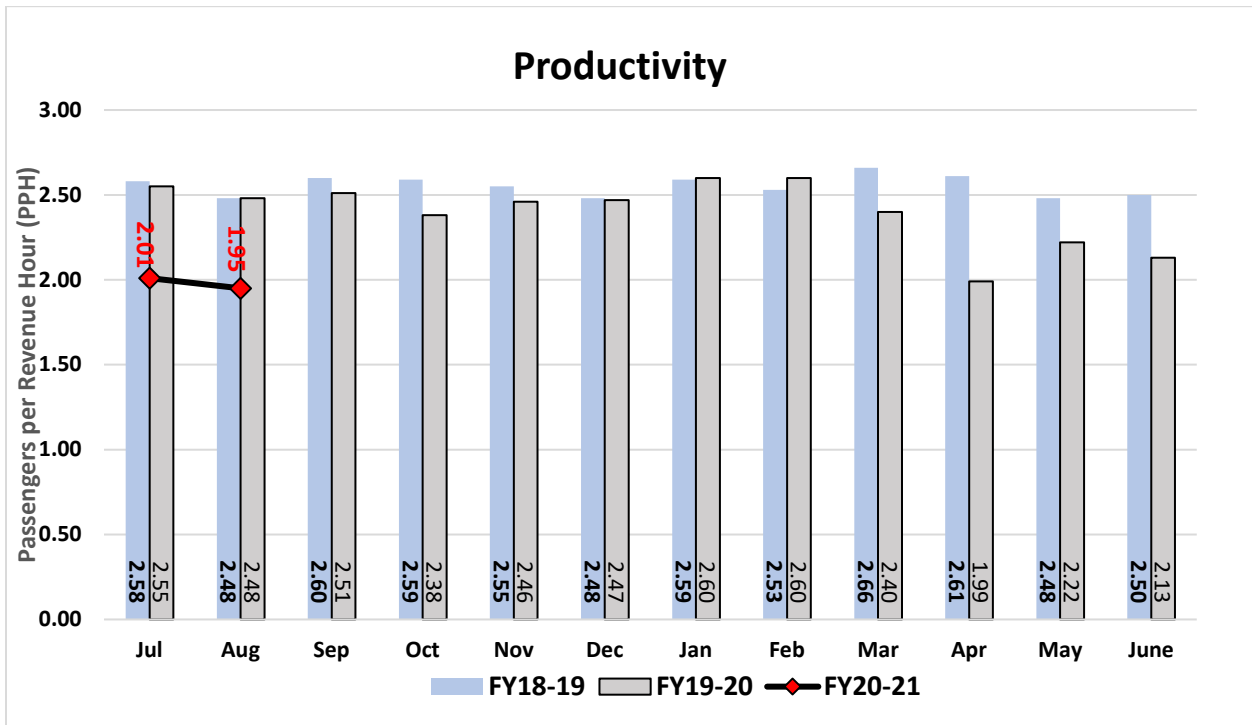
Ridership



Farebox



Passenger per Service Hour-PPH (productivity)



Year-to-Date

Total boardings year-to-date (YTD) have decreased approximately 63 percent compared to prior year (FY20-21 2,004 vs. FY19-20 5,467).

The GCL farebox recovery rate (FBR) for FY20-21 YTD is 3.6 percent, which is 50 percent below prior year (FY19-20 7.2 percent). This is due to the increase in contract pricing for Paratransit Services as well as significant ridership loss due to COVID-19.

Productivity for FY20-21 YTD is at 1.98 PPH which is 21 percent lower than prior year for the same period (FY20-21 1.98 vs. FY18-19 2.52)

No-Shows, Late Cancells & Denials

YTD No-Shows have decreased by 69 percent compared to prior year (FY20-21 36 vs. FY19-20 117). This is primarily due to the significant decrease in ridership and current trips being essential trips only.

YTD Late Cancells have decreased by 70 percent compared to prior year (FY20-21 59 vs. FY19-20 200).

There were no denials reported for the service year.

Senior Dial-A-Ride

Senior Dial-A-Ride services were implemented in April 2020, providing on-demand service to seniors 65 and over within the regular ADA service. There were 19 trips in July and 24 in August.

Please contact me if you have any questions prior to the September 16, 2020 TSC Meeting.

TT:RVV

Monday-Saturday	July	August	September	October	November	December	January	February	March	April	May	June	Yr to Date
Days of Service	27	27	25	27	26	26	27	25	26	26	26	26	314
Total Mileage:	6,389	6,338											12,727
Service Miles	5,705	5,593											11,298
Deadhead Miles	684	745											1429
Total Hours:	575.89	599.94											1,175.82
Service Hours	492.25	497.97											990.22
Deadhead Hours	83.64	101.97											185.61
Boardings/Delivered	1,009	995											2,004
Subscriptions	306	361											667
Demand Response	684	610											1294
DAR Delivered	19	24											43
Non Boardings	51	44											95
No Shows	19	17											36
Late Cancels	32	27											59
Group No Shows	0	0											
Group Late Cancels	0	0											
Refused	0	0											0
Denials	0	0											0
In Service Veh Failures	0	2											2
Accidents	1	0											1
Fare Revenue	\$3,063.00	\$2,949.00											\$ 6,012.00
Farebox Percentage	3.73%	3.47%											3.60%
Passengers Per Hour	2.01	1.95											1.98
Price/Ride	\$ 3.09	\$ 3.04											\$ 3.07
Subscription %	30.91%	37.18%											34.04%
No Show %	1.92%	1.75%											1.83%
Late Cancel %	3.23%	2.78%											3.01%
Group No Shows %	0.00%	0.00%											
Group Late Cancels %	0.00%	0.00%											
Refused %	0.00%	0.00%											0.00%
Denials %	0.00%	0.00%											0.00%
ADA Board/Delivered	929	932											1861
ADA % of Total	94%	96%											95%
ADA No Shows	18	17											35
ADA Subscription	303	357											660