

# Are you a Southwest Gas customer needing assistance with your gas bill?



## Requesting Assistance through Energy Share

Through Energy Share, Southwest Gas customers in Northern California with qualifying financial hardships may receive assistance on their Southwest Gas bills once in each 12-month period in an amount up to \$400. General guidelines apply to those living at or below 200 percent of the federal poverty level; however, additional consideration is also given to verified financial crises or unexpected financial difficulty.

Customers may apply for assistance with their Southwest Gas bill at the following locations, but must call **BEFORE** going to their community location as certain documentation is required to be presented with the application for gas bill assistance, and an appointment is necessary.

**KINGS BEACH &  
SOUTH LAKE  
TAHOE**

Sierra Community House  
265 Bear Street, Kings Beach, CA  
530-546-0952  
familysupport@sierracommunityhouse.org

**TRUCKEE**

Sierra Community House  
11695 Donner Pass Road, Truckee, CA  
530-587-2513  
familysupport@sierracommunityhouse.org

**INCLINE  
VILLAGE, NV**

Friends in Service Helping  
138 E. Long Street, Carson City, NV  
775-882-3474  
fishutilityhelp@gmail.com

**GARDNERVILLE,  
MINDEN &  
STATELINE, NV**

Douglas County Social Services  
1133 Spruce Street, Gardnerville, NV  
775-782-9825

Friends in Service Helping  
775-882-3474  
fishutilityhelp@gmail.com



# ¿Usted es cliente de Southwest Gas y necesita ayuda con su factura de gas?



## Solicitud de asistencia a través de Energy Share

A través de Energy Share, los clientes de Southwest Gas en el norte de California con problemas financieros que cumplan con los requisitos pueden recibir asistencia para sus cuentas de Southwest Gas una vez al año por una cantidad hasta de \$400. Se aplican ciertos lineamientos generales a quienes vivan en el 200 por ciento del nivel de pobreza federal o por debajo del mismo; sin embargo, también hay consideraciones adicionales para crisis financieras verificadas o para dificultades financieras inesperadas.

Los clientes pueden solicitar asistencia con su cuenta de Southwest Gas en los siguientes lugares, pero deben llamar ANTES de ir al lugar que se encuentra en su comunidad, puesto que se requiere presentar ciertos documentos con la solicitud de asistencia para la cuenta del gas y es necesario programar una cita.

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